

### NATIONAL CARE PROVIDERS ASSOCIATION

People are our greatest asset

Established 1992

4<sup>th</sup> September 2014

Comfort Hotel Heathrow, Shepiston Lane, Hayes, Middx. UB3 1LP

## 'Being Well-led'

### Implications of the Care Act – are you ready?

The NCPA is hosting a facilitated workshop 'Being Well-led' on changes facing providers of residential and home care. Using a mixture of presentation and discussion groups the facilitators will consider the implications of the Care Act and the evolving approach to registration and inspections of services.

#### The Programme will cover:

- ① **Changes to health and social care** – specifically an overview of the changes in the Care Act and their impact
- ① **The CQC Fresh Start** – what action to take now to make sure you are ready
- ① **Being a well-led service** – governance, leadership, workforce and probity
- ① **Improvement and learning** – addressing non-compliance before it happens

#### Facilitated by

**Vic Citerella, Director CPEA.** Vic is a former Director of Social Services who has been undertaking advisory work for the last 14 years. His areas of special expertise include workforce planning and training, service improvement, quality assurance in residential care, business development and marketing, technology and commissioning.

**Janti Champaneri of CPEA Ltd.** Janti is a former senior manager in local government who is very familiar with both commissioning and providing residential and home care services. Since leaving that sector Janti has advised a number of private sector residential and nursing home providers in need of support. Most recently he has headed up adult safeguarding as an interim manager.

**CPEA** offers professional support to registered care providers to improve social care practice. Their services cover key areas such as care audits, expert opinion, pre-inspection preparation, improvement planning & action post inspection, training & mentoring for management and business support to owners. [www.cpea.co.uk](http://www.cpea.co.uk)

Registration/Coffee 09.45 for 10.15 a.m start, to 3.30 p.m.

NCPA Members/Association members – £40 (Non-Members £55).

Parking included on first come first served basis.

**Please fax back delegate details for attendance as soon as possible to Jackie Spooner on 020 8605 0547 or email [Jackie@spectrumconsortium.co.uk](mailto:Jackie@spectrumconsortium.co.uk).**

I would like to register \_\_\_\_\_ place/s

Name(s) \_\_\_\_\_

Invoice Name & Address \_\_\_\_\_

Programme subject to change without notice